# **George Nikanorov**

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Award winning C-Suite Level Marketing and Communications professional, with Sales/Business Development experience, sporting a successful track record in developing and executing B2B Marketing Strategies, Curricula, Programs and Projects to streamline brand messaging, generate new opportunities and deliver measurable results.

#### **CAREER SYNOPSIS**

National Regulatory Services (Formerly part of LexisNexis Risk), New York, NY – June, 2017 – March 2022 Financial Compliance for Investment Advisers and Broker Dealer Firms - <a href="http://www.nrs-inc.com">http://www.nrs-inc.com</a>
Marketing Manager

Rescued, re-developed and grew a Marketing and Communications Strategy and Program that delivered results across the board for their portfolio of education, SaaS technology solutions and consulting solutions.

### Marketing and Communications Strategy

- Developed and executed a multi-year marketing strategy that resulted in 40% attribution to all sales opportunities, 50% attribution to conference transactional sales, and a close to 200% increase in SaaS technology sales.
- Strategized and issued corrective action relating to NRS's Net Promoter Score (customer survey); increasing our score from -19 to +25 in four months, and has kept a positive net promoter rating for the past four years.
- Re-prioritized Marketing design and development modifications to internal and contracted resources; reducing overall cost and saving 20% of budget.
- Recovered \$15,000.00 in mis-spent Marketing initiatives that did not generate results, allowing NRS to reset it's strategy for the remainder of 2017, even with 70% of the budget spent, leading to increases in Marketing budget.
- Re-positioned Marketing as a business partner across the business unit through weekly and monthly checkpoints with cross-enterprise stakeholders in a matrix-based organization.
- Re-started and completed priority projects with corporate resources including NRS re-branding, Marketing Automation (Eloqua), CRM integration (Salesforce), FIRE brand integration and the NRS Cybersecurity offering.

## Social Media / Digital Marketing / Campaign Marketing

- Developed strategy and executed for campaigns promoting SaaS technology solutions, including ComplianceGuardian and ComplianceMax; resulting in close to 200% increase in 2020 technology revenue
- Worked with Marketing Operations and Sales teams to implement Eloqua Marketing Automation and execute drip campaigns to promote Spring and Fall Conference, resulting in 50% attribution to overall revenue, reduced bounces to less than 1% and increases in click to open rate of up to 50%.
- Re-developed Evolution Revolution campaign cadence with partners; resulting in over 200 downloads per year, and 20 press clips, including coverage in traditional business media.
- Developed campaigns for Education and Technology; increasing overall revenue for portfolio businesses.

#### **Event Marketing**

- Re-strategized our trade show Marketing into broader campaign cadence, putting forth incentives and products, leading to tangible opportunities even in a virtual trade show environment.
- Expanded audience through the use of Discovery matching and list development and worked out an SLA on proper data use for Marketing
- Established SLA's with Sales team on follow-up for lead opportunities.
- Worked to Market the NRS Spring and Fall Conference; facilitating lead opportunities for the Sales team and leading to incremental increases in attendance.

SPHERE Technology Solutions., Jersey City, NJ – April 2016 – May, 2017

Data Governance, Security and Compliance Solutions <a href="http://sphereco.com/">http://sphereco.com/</a>

### **Director of Marketing**

Developed and executed Marketing and Communications Strategy centering on streamlined brand messaging, lead generation, supplier diversity, partner marketing, and the deployment of Marketing tools to generate results

### Marketing and Communications Strategy

- Strategized with Executive Management to develop multi-year Marketing plans encompassing high-level messaging, lead generation, event outreach, partner engagement and collaboration.
- Developed tactical Go-to-Market strategies for promoting CISO Advisory Services, and SPHEREBoard SaaS Solution, resulting in new opportunities.
- Executed successful PR strategy to actively promote services, executive appointments, and evangelist content

# Social Media / Digital Marketing

- Re-conceptualized elements of website to increase traffic and engaged in website redesign.
- Conducted SEO exercise including development of meta keyword and description strategy and submissions
- Negotiated access and implemented Marketing and Business tools including Hootsuite, Mautic and GotoMeeting

# George Nikanorov (...continued)

### SPHERE Technology Solutions (Continued...)

### Partner Marketing

- Worked with partners including Watchful Software, Quest Software and Varonis Systems to develop and execute successful co-branded call campaigns, webinars, and promotions, leading to increased revenue for both partner products, as well as SPHEREboard
- Negotiated and secured Channel Partner Marketing funds from Dell Software for co-branded events
- Re-tooled and re-developed partner marketing materials to comply with company brand messaging

#### **Business Development**

- Worked with stakeholders to certify organization as a Woman Owned Business and plan with Sales to develop new business opportunities among Supplier Diversity programs
- Generated lead opportunities through engagement of Inside Sales Representative mentoring and ensuring that
  messaging was on point to deliver results and secure initial meetings
- Oversaw list cleanup exercise to re-qualify potential opportunities
- Negotiated and implemented the Rainking lead research tool to help secure new opportunities both with current and potential target clients
- Oversaw and executed successful trade show operations throughout full life cycle including securing value-added Marketing opportunities

### DATA Inc., Montvale, NJ - November 2005 - October 2015

IT Solutions and Services <a href="http://www.datainc.biz/">http://www.datainc.biz/</a>

# **Head of Marketing**

Developed and executed a global Business-to-Business Marketing and Communications Strategy, enhancing brand messaging, improving business development, and shortening the qualification and conversion of new business opportunities

## Social Media / Digital Marketing / Strategy

- Led three successful re-development and re-conceptualization projects centering on brand messaging
- Developed a unified social media presence on Facebook, Twitter, LinkedIn, and YouTube
- Implemented automated social media system utilizing Hootsuite
- Developed 'organic' Marketing effort through the re-posting of job opportunities, blogging, and recruiting outreach – building new client lead pipelines
- Trained Sales and Recruiting on how to brand themselves on Social Media and how to prospect for leads
- Executed Search Engine Marketing, Social Media and Email campaigns including organic keyword identification to drive traffic to case studies, webinars, and social media

#### **Event Management**

- Oversaw successful trade show operations throughout the full lifecycle including identification, campaign development, execution, post-follow-up activities and mobile lead collection
- Developed the 'networking mixer' event series focused on educating consultants to deliver brand messaging at client sites leading to new client business
- Worked with Sales to develop client-targeted events including partnership summits
- Worked with the technology to develop webinars, targeting show leads, clients and partners
- Planned and participated in annual global strategic planning meetings

### Marketing/Public Relations

- Designed and executed successful Public Relations campaigns working with technology and HR and identified article topics, 'ghost writing' of articles and placement in industry publications
- Successfully executed multi-year PR campaign centering on a global IT Industry Survey report, resulting in coverage in large national and trade publications
- Developed relationships with key associations and event management organizations to secure media opportunities and speaking engagements
- Facilitated corporate philanthropy relationships through the facilitation of volunteer opportunities and organizational donations

#### **Business Development**

- Successfully developed and acquired State Government IT business opportunities
- Worked with stakeholders to certify the organization as a Minority Business Enterprise with local / state government and two largest MBE certifying bodies, leading to being added as a Tier-1 vendor with clients
- Developed and acquired lead opportunities as a Minority Business Vendor with two largest certifying bodies
- Worked with Sales and Executive Management to re-develop product offerings to increase sales opportunities
- Developed and implemented a proposal process consisting of cross-functional response teams

# George Nikanorov (...continued)

#### **SKILLS AND EXPERTISE**

- Social Media / Internet Marketing / Advertising
- Mobile Marketing
- Public Relations and Communications
- Sales / Business Development
- Event Planning / Management
- Strategic Planning
- Bullhorn CRM System
- Mautic Marketing Automation
- Eloqua Marketing Automation
- Mailchimp

- Salesforce CRM System
- Streamsend / MailChimp Email System
- Hootsuite Social Media Platform
- Spredfast Social Media Platform
- Adobe Creative Suite
- HTML
- Supplier Diversity / MBE Certifications
- WordPress
- Exact Target
- Lumen5, Vidyard

#### HIGHLIGHTED VOLUNTEER EXPERIENCES AND ADDITIONAL WORK

Passaic County Community College - 2009 to Current - Adjunct Professor

Guided college students on their learning journey focusing on a number of business related topics ranging from Introductory Business, Marketing, Professional Selling, International Business and Management.

Hidden Village Condominium Owners Association – 2013 to 2019 – Secretary / Vice President

Serving as an officer on the Condominium Association to oversee and address community policies and issues, selection of vendors, and community events.

**New Jersey Technology Council** (Now known as TechUnited NJ) – 2011 to 2017 – *IT Advisory Board and Ambassador* Worked with technology and business leaders to drive ideas for events, recruit members, and build a platform for expanding the influence of the technology industry in New Jersey.

**Township of Vernon NJ –** 2013 / 2014 - *Vernon Economic Development Advisory Committee Member and Co-Chair* Worked with Council members and volunteers to develop the award winning 'Shop Vernon' campaign and program; resulting in over \$250,000.00 spent locally in 9 months, and up to \$10,000.00 in property tax rebates.

#### SPEAKING ENGAGEMENTS AND RECOGNITION (PARTIAL LIST)

- Accuity, 2017 Brilliance Award 3<sup>rd</sup> Quarter
- University of Phoenix, 2017 Marketing Guest Lecturer
- University of Phoenix, 2015 Sprit of Service Award Winner (Award Recipient)
- upSKILL / New Jersey Institute of Technology, 2013 Jobs 2.0 (Panelist)
- NJBiz, 2013 The next home for online Job Advertising (Interview)

### **EDUCATION**

May 2007 UNIVERSITY OF PHOENIX, Phoenix, AZ

**Graduate** Master of Business Administration

**Major: Marketing** 

June 2015 Shaw Academy
Graduate Foundation Diploma

Major: Digital Marketing

June 2002 BERKELEY COLLEGE, White Plains, NY Graduate Bachelors of Business Administration

**Major: International Business** 

REFERENCES FURNISHED UPON REQUEST